



TIS QUALITY POLICY

NOVEMBER 2025

QUALITY POLICY

Based on its commitment to quality, TIS has a Quality Management System which, in accordance with the requirements of ISO 9001:2015, aims to ensure compliance with customer requirements and increase customer satisfaction through the effective application of the system.

With this in mind, TIS's Quality Policy aims to achieve the following objectives:

- Ensure fulfilment of the Company's Mission by creating efficient, innovative mobility and accessibility solutions that are tailored to the needs of people and territories.
- Promote the sustainability of TIS through the adoption of best business management practices and the stability of the technical team, ensuring excellent service and strict ethical behaviour towards our customers.
- To promote a strong and leading presence in the national and international markets by offering differentiated products with high added value.
- To focus the business model on customer satisfaction and risk minimisation, investing in emerging and more profitable areas.



Este documento foi sujeito ao controlo da qualidade interno de acordo com o procedimento Controlo da Qualidade de Documentos (P2/05) definido no Sistema de Gestão da TIS.pt.

This document was subject to Internal Quality Assurance, following the company's internal procedures (P2/05), as defined in the TIS.PT Management System.

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